Cancellation Policy

Upon registration, we hold a spot for the entire school year unless notified otherwise. Cancellations must be submitted in writing via email to contact@piriballet.ch or by WhatsApp 079.87.12.11

Lesson Cancellation

- No fee if cancellation is made before the 4th lesson taken. You will be invoiced for lessons taken.
- No cancellation fee for Opal level classes.
- CHF 70.- cancellation fee for mid-trimester or mid-year withdrawal.
 Cancellations may be made mid-year or trimester with 30 notice before the start of the next trimester without according a fee. No refund will be given for the trimester that the notice is given in.

Show Cancellation

- CHF 100.- fee if withdrawing from the show after January 15, 2026.
- The CHF 65.- show fee is non-refundable. You will also be responsible for this fee and the cancellation fee if cancellation is made after January 15, 2026.

Student Injury & Sickness

- No refund for missed classes, but replacement lessons are available within 3 weeks.
- For injuries affecting 3+ consecutive classes, we can pause payments or issue refunds, provided medical documentation is submitted.

Cancelled Classes

• If a teacher is ill or an unforeseeable emergency occurs, a replacement class can be taken, but no refunds will be issued.